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THE MG MOTOR UK WARRANTY

- MG Motor UK Warranty provides free of charge repair or replacement by an MG Motor UK Authorised Repairer of any part (including painted parts) that fails as a result of a fault in the vehicle manufacturing process or a defect with a part which has not been altered since leaving the factory during the warranty period.
- Six year anti-perforation warranty (see following page).
- Guarantees paintwork repairs to defects such as blistering, peeling, cracking, discolouration or staining of the visible painted surface of the vehicle body panels occurring as a result of manufacturing or material defect.
- Guarantees all 'wear and tear' items (excluding tyres and batteries) that are subject to failure (as a result of a manufacturing or material defect) during the first 12 months of the Warranty period or prior to the first scheduled main service (whichever is sooner).
- Guarantees any parts replaced under the terms of the warranty for the balance of the warranty period.

Note: The tyre manufacturer covers tyres separately.

WARRANTY PERIOD

Commences on the day the vehicle is first registered or the date of sale to its first owner (whichever is the sooner) and is irrespective of change of ownership. The vehicle is covered for a period of 3 years or up to a total of 60,000 miles (whichever occurs soonest), with no mileage restriction during the first 12 months.

SIX YEAR ANTI-PERFORATION WARRANTY

The Anti-Perforation Warranty covers your car against perforation due to rust-through of the body panels for six years from the date of registration or delivery to the first owner (whichever is the sooner).

The term 'rust-through' means the rusting through from the inside or underside of body panels as a result of faulty manufacture or materials, and does not cover corrosion caused by neglect, accident damage, stone chips or other influences.

Note: The Anti-Perforation Warranty applies to painted body panels only. It is a requirement of the warranty that the body panels be examined annually by an MG Motor UK Authorised Repairer. You should be aware that this examination is guaranteed free of charge ONLY when carried out at the time of a routine service (see 'Service History').

DEFINITIONS

The Warranty Administrator

MG Motor UK Warranty

Lowhill Lane

Longbridge

Birmingham

B31 2BQ

The Distributor

The MG Motor UK Distributor from whom the original Warranty Holder purchased the vehicle.

The Vehicle

The motor vehicle referred to under 'Vehicle details' in the Service History.

Warranty

The Warranty provided by the vehicle manufacturer on the terms and conditions described.

United Kingdom

Means Great Britain, Northern Ireland, the Channel Islands and the Isle of Man.

Europe

Means any country within the European Union.

WARRANTY CONDITIONS

MG Motor UK Warranty conditions require that:

- All claims are notified to, and carried out by an MG Motor UK Authorised Repairer during the Warranty period.
- All repairs, damage rectification or fitting of replacement parts and accessories are carried out by an MG Motor UK Authorised Repairer and in accordance with MG Motor UK instructions.
- Warranty paint rectification must be carried out by an Authorised MG Motor UK paint shop.
- The vehicle is warranted based on the original factory specification. No claims will be entertained on any item added after production nor in the event that an additional item is found to be the cause of an issue arising with original components.
- The body panels are inspected annually throughout the warranty period by an MG Motor UK Authorised Repairer and any rectification work found necessary is carried out in accordance with MG Motor UK recommendations.
- The vehicle has not suffered from neglect, improper repair or improper use, and has been properly cleaned, maintained and serviced in accordance with MG Motor UK's recommendations.
- Each main service is carried out within 2000 miles / 3200 kilometres or 28 days of the recommended distance interval or service anniversary date as shown on the Service Interval Plan and that the appropriate Service Record page is stamped and endorsed by the servicing agent.
- Whilst warranty will not be invalidated if a non-authorised MG Motor UK repairer carries servicing work, any fault resulting from work carried out by a non-authorised repairer will not be covered under the MG Motor UK Warranty.
- In the event that you choose to use a non-authorised repairer for servicing, you should ensure that they have all the relevant equipment, service consumables and are using the latest service schedule as specified by MG Motor UK.

WARRANTY CONDITIONS

- MG Motor UK approved parts are used for repairs effected under warranty, except as an emergency repair, which must be made good within 14 days using components approved by MG Motor UK.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the manufacturer.
- The vehicle is not subject to modifications that are not recommended by MG Motor UK.

Note: The owner's protection under the terms of the MG Motor UK Warranty does not affect their statutory rights in law.

WHAT IS NOT COVERED?

There are some uses, natural occurrences and aspects of ownership that are excluded and not covered by the warranty.

These are described below:

- Those items which require replacement or maintenance due to damage or which have been subjected to fair wear and tear e.g. tyres, brake pads, clutch lining, bulbs, wiper blades etc (See 'WARRANTY COVER').
- Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period, e.g. spark plugs, oil filters and auxiliary drive belts etc.
- Exhaust systems including catalytic converters are covered for the first 12 months of the warranty period only.
- Any part of the body that has suffered accidental damage, unless the damage has been repaired to MG Motor UK's specification.
- Corrosion resulting from damage to the paintwork caused by stones, scratches, accidental damage, atmospheric pollution or the application of corrosive materials.
- Corrosion resulting from fitting accessories that are not approved by MG Motor UK or from fitting approved accessories in a manner not in accordance with MG Motor UK's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or, improper maintenance.
- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is wilful, unlawful or negligent.
- Depreciation or any consequential loss.

WHAT IS NOT COVERED?

- Any charges arising as a result of any investigative work will only be reimbursed as part of valid claims. It is the responsibility of the vehicle owner to pay the charges if it is proved that the failure is not the responsibility of MG Motor UK.
- Any vehicle that has been written off by an insurer.
- Any repair, replacement or alteration not approved by MG Motor UK, experimental adjustments or vehicles modified in any way from MG Motor UK's specification.
- Vehicles that have exceeded the maximum permitted distance covered by the Warranty.

TRANSFER OF OWNERSHIP/CHANGE OF ADDRESS

Should you sell your vehicle or change your address, it is important to notify MG Motor UK Warranty Administration. In either case, send revised address and ownership details, including: the vehicle registration number and vehicle identification number (VIN), to the following address for the UK, and your nearest MG Motor UK agent elsewhere in the EU.

MG Motor UK Warranty

Lowhill Lane

Longbridge

Birmingham

B31 2BQ

HOW TO MAKE A CLAIM

If you need to make a claim, take your vehicle to an MG Motor UK Authorised Repairer, who will progress the claim on your behalf.

Hand this book to the MG Motor UK Authorised Repairer. In the majority of cases the Authorised Repairer will be able to carry out the repair immediately. However, you should note that occasionally the nature of the repair may require the MG Motor UK Authorised Repairer to obtain authority from the MG Motor UK before proceeding.

Note: MG Motor UK reserves the right to inspect your vehicle if necessary, and also that any replaced components will be retained by the MG Motor UK Authorised Repairer.

IF YOU NEED HELP OR ADVICE

All MG Motor UK Authorised Repairers are qualified to provide advice and assistance about every aspect of the warranty. If you have a problem or simply need more information, please consult an MG Motor UK Authorised Repairer.

PARTS WARRANTY STATEMENT

Where an original MG Part (the 'Part') has been purchased by a customer, as opposed to fitted under the MG Motor UK Vehicle Warranty, MG Motor UK Parts will repair, remanufacture or exchange the part free of charge if it requires repair or replacement as a result of defective material or workmanship in manufacture within 12 months of the date of purchase, provided that:

- The purchaser, shall immediately on discovering any defect in the Part, return it to the seller or to an MG Motor UK Authorised Repairer or Parts Dealer, together with a copy of the original invoice showing the date and place of purchase and particulars sufficient for the matter to be identified, including the distance the vehicle has travelled since the fitment of the failed part.
- The Part has not been abused in any way or damaged by neglect, accident or improper use or fitting, or as a result of interaction with non-approved parts, components, or accessories
- The Part has not been altered, modified or adapted in any way except with MG Motor UK Parts written consent.
- The Part, or any vehicle to which it has been fitted, has not been used for competition, racing or record attempts.
- The Part, or any vehicle to which it has been fitted, has been maintained in accordance with the manufacturer's published recommendations.
- The repair or exchange is not simply as a result of fair wear and tear.

Additionally, no labour charge will be made for such a repair where the Part is being repaired or replaced by an MG Motor UK Authorised Repairer (subject to conditions listed above) and was originally fitted correctly.

If any Part is repaired or replaced under this warranty then the repaired Part or the replacement will have the benefit of this warranty for the balance of the original policy not 12 months.

PARTS WARRANTY STATEMENT

MG Motor UK Parts' liability under the terms of this warranty shall be limited to the repair or replacement of any Part and, for the avoidance of doubt, nothing in this warranty shall make MG Motor UK Parts liable for towing, recovery or redelivery charges or shall render MG Motor UK Parts liable for loss consequent upon failure of the Part.

This warranty is in addition to, and does not detract from, a consumer's statutory rights.

Note: The "seller" referred to above could be an Independent Motor Trader. If the part is replaced by them (as is the customer's right under The Supply of Goods and Services Act), the part will be replaced free of charge by MG Motor UK Parts but the labour cost will not be paid.

ADDITIONAL RELEVANT INFORMATION

Adjustments

All maintenance components are expected to operate without adjustment or replacement until the first scheduled main service. Such items failing prematurely (as described previously) as a result of a manufacturing or material defect shall be replaced or repaired free of charge by an MG Motor UK Authorised Repairer.

Alternative Transport/Courtesy Cars

The provision of courtesy cars is the responsibility of an MG Motor UK Authorised Repairer and costs for alternative transport are not acceptable as a warranty claim (nor a right).

Change of Ownership

The warranty is provided with the vehicle, not given to the owner. It therefore applies regardless of any change of ownership during the period covered.

Motability

Motability conversions are approved provided they do not involve structural alterations or affect safety critical aspects of the vehicle.

Use in Other EU countries

MG owners visiting EU countries other than the country in which the vehicle was first sold will have the warranty applied as described on the initial selling invoice (provided with the vehicle when first sold). Should clarification of this policy be required, enquiries should be directed to an MG Motor UK Authorised Repairer.

ADDITIONAL RELEVANT INFORMATION

Note: Subject to the Warranty term in another Country, the Owner of the vehicle may be required to settle the cost of the repair and retain all invoices and replaced parts where possible, and then on returning to the UK contact an authorised MG Motor UK Repairer who will then process the relevant warranty claim.

Imported Vehicles

Imported vehicles/parallel imports will have the warranty applied as described on the initial selling invoice.

The user will be expected to provide evidence of date of first sale from the selling MG Motor sales outlet.

Where a fault occurs in any parts involved in a conversion from LHD to RHD and vice versa, then the converter is responsible for warranty on that conversion. Where the fault lies with the parts then the converter should claim for these items from the supplying parts agent.

Tyres and Batteries

MG Motor UK passes on to the owner the original tyre and battery manufacturer's warranty. The manufacturer's agent handles these warranties and franchise holders must resolve with the agent on behalf of the owner.

Wheel Balance/Alignment

Claimable only in the first 6 months as a result of a manufacturing or material defect.

SERVICE INTERVAL PLAN

All services should be carried out at the distance or time based intervals shown below (whichever occurs first)

SERVICE INTERVALS	
Type A	12 months or 15,000 miles or 24,000 km
Type B	24 months or 30,000 miles or 48,000 km
Type A	36 months or 45,000 miles or 72,000 km
Type B	48 months or 60,000 miles or 96,000 km
Type A	60 months or 75,000 miles or 120,000 km
Type B	72 months or 90,000 miles or 144,000 km
Type A	84 months or 105,000 miles or 168,000 km
Type B	96 months or 120,000 miles or 192,000 km

Note: An A or B service must be carried out every 12 months, or when the service interval display reaches zero (whichever the sooner). Nominally, the display will zero after 15,000 road miles or 24,000 km. However, the precise distance that can be travelled before the display reaches zero will depend upon the manner in which the car is driven and the type of motoring to which the car is subjected.

Note: Brake fluid and coolant replacement must be undertaken at intervals of 24 and 48 months respectively. These additional service operations can be carried out in combination with any of the above services shown in the chart.