



## Warranty Statement

### Warranty Period

Commences on the day the vehicle is first registered or the date of sale to its first owner whichever is the sooner and is irrespective of change of ownership. The vehicle is covered for a period of 3 years or up to a total of 60,000 miles whichever is sooner, with no mileage restriction during the first 12 months.

### Warranty Cover

- Guarantees repair replacement or adjustment, free of charge, by an authorised repairer, of any part which fails during the warranty period, as a result of a manufacturing or material defect.
- Guarantees paintwork repairs to defects such as blistering, peeling, cracking, discoloration or staining of the visible painted surface of the vehicle body panels occurring as a result of manufacturing or material defect.
- Guarantees all 'wear and tear' items, excluding tyres & batteries that are subject to failure as a result of a manufacturing or material defect during the first 12 months of the Warranty period or prior to the first scheduled chargeable main service, whichever is sooner.
- Guarantees any parts replaced under the terms of the warranty for the balance of the warranty period.

### Warranty Terms and Conditions

MG Motors UK reserves the right to make changes in content, description or terms of the warranty policy if it's deemed necessary by legislation or business objectives and agree to give MG Dealers notice of any changes.

MG Warranty conditions require that:

- All claims are notified to, and carried out by, an authorised MG repairer during the Warranty period.
- Warranty paint rectification must be carried out by an authorised MG paint shop.
- All repairs, damage rectification or fitting of replacement parts and accessories are carried out by an authorised MG repairer and in accordance with MG instructions.
- The vehicle has not been altered from the original specification, where said alterations maybe found to be the cause of any subsequent component failure.
- The body panels are inspected annually throughout the warranty period by an authorised MG repairer, and any rectification work found necessary is carried out in accordance with MG's recommendations.
- The vehicle has not suffered from neglect, improper repair, or improper use, and has been properly cleaned, maintained and serviced in accordance with MG's recommendations.



- Each main service is carried out within 2000 miles / 3200 kilometres or 28 days of the recommended mileage interval or service anniversary date as shown on the Service Interval Plan (within the service portfolio) and that the appropriate Service Record page is stamped and endorsed by the servicing agent. Vehicles must be serviced in accordance with specified service schedules as issued by MG Motor UK Ltd and parts that meet the original equipment specifications must be used. Whilst the Warranty will not be invalidated if a non-authorized MG repairer carries out this work, Warranty faults resulting from work carried out by a non-authorized repairer may not be covered under the MG Warranty. If the service is not carried out within this time then the vehicles warranty may be affected
- MG approved parts are used for repairs effected under warranty, except as an emergency repair, which must be made good within 14 days using components approved by MG. The MG authorised repairer reserves the right to reject any claim where it is felt that the cause of the defect is due to the use of a non-approved part.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the manufacturer.
- The owner's protection under the terms of the MG Warranty does not affect their statutory rights in law.

## Warranty Exclusions

There are some uses, natural occurrences and aspects of ownership that are excluded and not covered by the warranty. These are described below:

- Those items which require replacement or maintenance due to damage or which have been subjected to fair wear and tear - e.g. brake pads, clutch lining, bulbs, wiper blades etc.
- Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period, e.g. spark plugs, oil filters and auxiliary drive belts etc.
- Exhaust systems including catalytic converters are covered for the first 12 months of the Warranty period only.
- Any part of the body that has suffered accidental damage unless the damage has been repaired to MG's specification.
- Corrosion resulting from damage to the paintwork caused by stones, scratches, accidental damage, atmospheric pollution (including bird lime) or the application of corrosive materials.
- Corrosion resulting from fitting accessories that are not approved by MG, or from fitting approved accessories in a manner not in accordance with MG's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or improper maintenance.



- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is wilful, unlawful or negligent.
- Depreciation or any consequential loss.
- Any exploratory dismantling charges will only be reimbursed as part of valid claims. It is the responsibility of the warranty holder to authorise and to pay the charges if it is proved that the failure is not the responsibility of MG.
- Any vehicle that has been written off by an insurer, or any repair, replacement or alteration not authorised by MG, experimental adjustments or vehicles modified in any way from MG's specification.
- Vehicles that have exceeded the maximum permitted mileage covered by the Warranty.

### **Parts Warranty Terms and Conditions**

- MG provides 12 months unlimited mileage warranty on MG genuine replacement parts. Only parts appearing in the MG retail price list are the responsibility of MG for Warranty purposes.
- Only genuine MG parts may be used for repairs under warranty.